

GENERAL CONDITIONS OF SALE

1. Cash Sales	minimum transaction	190 €
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2. Credit Sales	minimum transaction	1 000 €
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3. Financial Discount	up to 8 days	0,5%
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4. Trade Discount	Valor < 2000 €	15%
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5. Prices

In principle, and unless otherwise agreed by us, the prices are those in force on the date of the accepted order.

For sales below €800, an additional amount will be charged for shipping costs depending on the destination - see the respective table.

Orders for specific, non-standard products require the customer to signal a value of 50% of the order.

6. Delivery time

J. Soares Correia only guarantees the supplies it accepts, and is not responsible under any circumstances for delays caused by strikes, operating accidents and other reasons of force majeure.

Delivery times for materials not in stock are merely indicative, and J. Soares Correia is not responsible or liable for any damages.

whatever the reason, for any delays they may suffer, which are fully accepted by the customer from now on.

7. Amendment to contractual conditions

The cancellation of the order or the customer's refusal to receive the ordered products constitutes the obligation to compensate J. Soares Correia, corresponding to compensation for the value of the merchandise ordered and other costs incurred, without prejudice to its calculation under general terms of law.

8. Weighing

For all purposes, the only valid weighings are those carried out in our facilities, on scales duly verified by the entities competent authorities, and the customer may carry out another weighing, with the resulting costs being at his/her expense.

9. Complaints

Any complaints must be submitted to us in writing within a maximum period of 15 days from the date of submission. Any complaints resulting from work for which the materials are not recommended, either due to their quality or their use, are not accepted.

10. Returns

In the event of a defect in the product, which actually exists and is recognized by J. Soares Correia, it will be the latter's obligation to exchange or accept the return of material. The products subject to complaint must be available to J. Soares Correia in the same condition in which they were delivered, and can only be exchanged or returned if they have not undergone any type of alteration or manipulation. Returns of products whose cause is not attributable to or accepted by J. Soares Correia will be subject to evaluation and, if accepted, transportation will always be customer account (current table).

11. Payment

If payment is not made under the conditions referred to in 3.1, J. Soares Correia reserves the right to charge interest at the supplementary rate in force under legal terms, as well as to suspend supplies.

In the case of payment by letter, the expenses are borne by the client. These expenses will not be accompanied by a supporting note. any credit institution. The reforms will have to comply with current conditions.

In compliance with the provisions of Law 20/2012 of 14 May and paragraph e) of article 63 of the LGT, payments of invoices or equivalent documents with a value equal to or greater than 1,000 Eur (one thousand Euros) via bank transfer or by Multibanco.

The minimum amount for payment by Multibanco is 100.00 Eur (one hundred Euros).